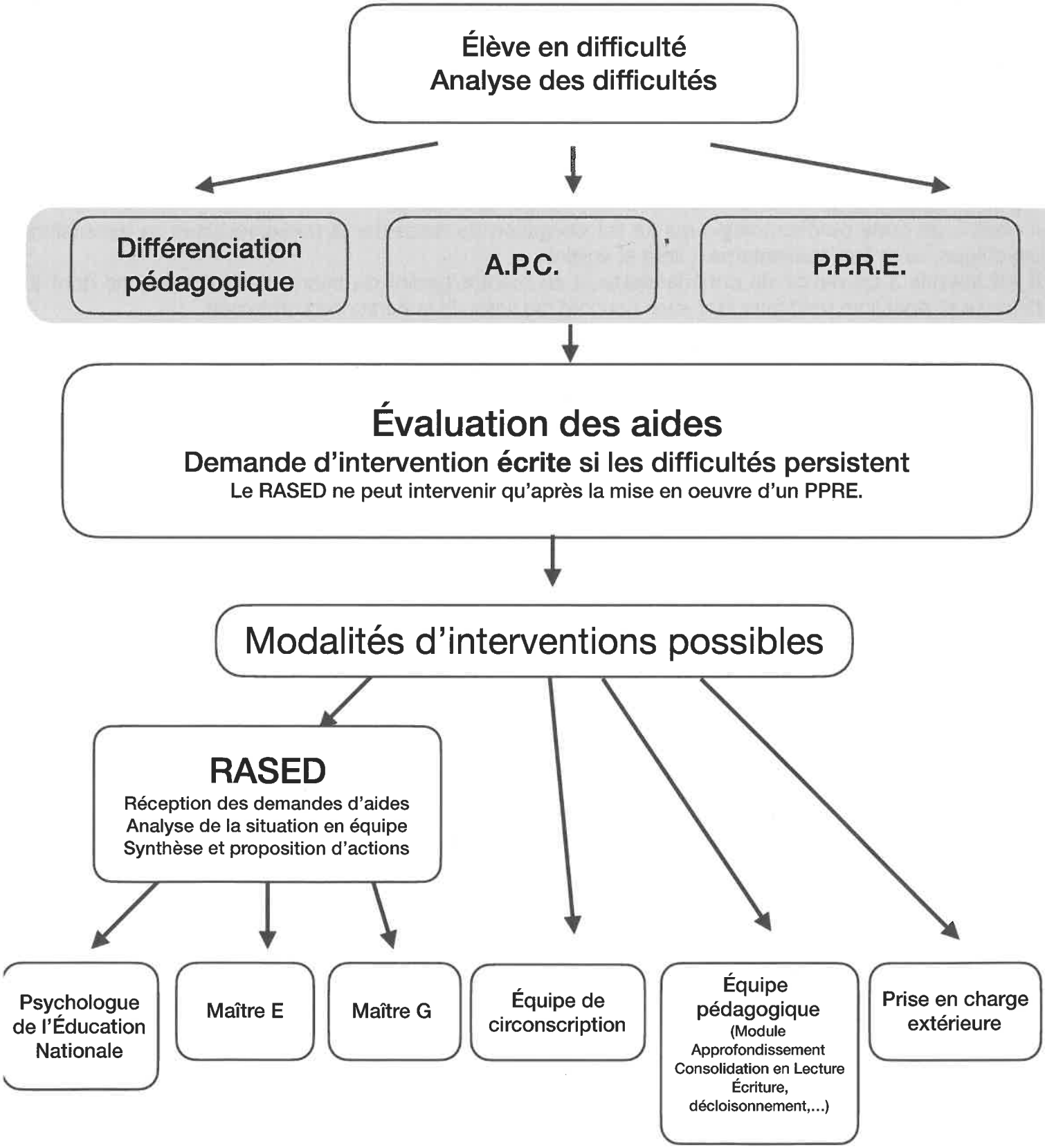Protocole de la prise en charge de l'élève en difficulté